



QUALITY H&S ENVIROMENTAL POLICY STATEMENT

The Policy of **AHI Carrier South Eastern Europe Air-Conditioning Single Member Societe Anonyme Company, Sales, Distribution, Installation, Maintenance and Technical Support of Air -Conditioning, Heating, Cooling, and Ventilation Systems.**

Processing Operations on Statutory Refrigeration, Air Conditioning and Heat Pump Equipment Containing Certain Fluorinated Greenhouse Gases, as Described in Regulation (EC) 2067/2015

Recognizes the need for continuous improvement of its performance in terms of quality, environment and occupational safety and health, in compliance with the current legislative and regulatory framework governing its operation, international standards and the requirements of its stakeholders and aims to in a balanced economic growth in harmony with respect for human life on the planet.

AHI Carrier S.E. Europe Single Member S.A. in order to achieve the above mentioned, implements an integrated management System (IMS) and is committed to:

- Fully meet the requirements of its customers as well as the legislative, regulatory and other requirements,
- Offers qualitatively services at competitive pricing by making utilizing in the best possible way the human resources, expertise, materials and equipment with respect to protection of the environment, recognizing the relevant environmental aspects and impact for all activities,
- Supports mechanisms for consultation and participation of employees and employee health and safety representatives,
- Detect potential and existing threats and make good use of opportunities for **QUALITY, OH&S & ENVIRONMENT**. Establishes measures to eliminate, reduce or control hazards, prevent pollution and achieve continuous improvement,
- Implements, reviews and continuously improves the effectiveness of the Integrated management System, according to the standards:
 - EN ISO 9001: 2015 Quality Management System.
 - EN ISO 14001: 2015 Environmental Management System.
 - EN ISO 45001: 2018 Occupational Health & Safety Management System.

The above is achieved through:

- **Identification and monitoring of quality objectives** during management review,
 - Identification and allocation of the **necessary resources**, in order to ensure the efficient operation of the organization,
 - The selection of **appropriate personnel**, the definition of their responsibilities and the provision of training,
- Monitoring the performance of processes and the level of products and services provided,
- The implementation of corrective actions as also actions to address threats and seize opportunities, which ensure customer satisfaction, confirmation of their execution and effectiveness evaluation.

Top Management of AHI Carrier SE Europe Single Member SA designates and authorizes the IMS Manager to:

- Ensure the implementation of the Integrated Management System (IMS),
- Deal with any discrepancy related to quality, OH&S & ENVIRONMENT
- Propose solutions for the improvement of the Integrated Management System,
- Ensure the organization's awareness about the requirements of the customers.

The philosophy of AHI Carrier SE Europe Single Member SA includes the establishment of countable objectives, which are monitored during the implementation of the IMS and reviewed along with the quality policy as far as their suitability and effectiveness, responsiveness to the customers' needs and the law and finally ability to adapt aiming the ongoing improvements of the company and the support of its strategic orientation are concerned.

The policy of AHI Carrier SE Europe Single Member SA is absolutely binding on each on all employees at all levels of organization. The same applies to all customers, external partners or suppliers and in general to any interested party.

01/07/2024

A handwritten signature in blue ink, appearing to read 'Adamidis Thomas', written over a light blue horizontal line.

ADAMIDIS THOMAS
Managing Director